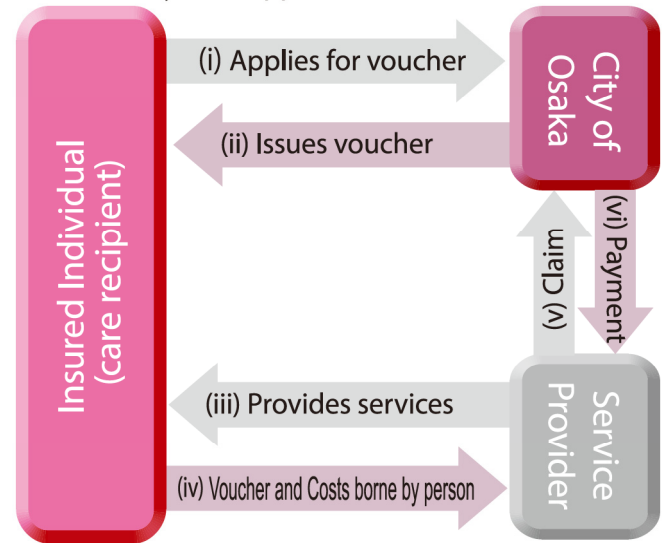


Vouchers for Purchase of Assistive Devices and Home Renovation

In order to relieve the temporary burden of user expenses, the City of Osaka has adopted a voucher system for home renovation and purchase of assistive devices. The voucher system is a system in which you apply to the city government prior to using the services. Insurance benefits will be given from the Osaka City Government so that you only have to pay a portion of the cost. The remaining costs covered by insurance will be paid directly to the service provider by the Osaka City Government. The voucher system is available only for those who have registered as a voucher handling service provider. This system is not available while you are in the hospital or waiting for certification.

■ Voucher System Application Flowchart



Attention!!

Beware of malicious home renovation contractors who do not have your best interests in mind!

There are some contractors who tell you "We will offer you our works for free if you have a certificate of the nursing care insurance.", for example, and urge you to apply to the Certification of Needed Long-Term Care of nurse-care insurance or to contract with them for their works at an unduly high work fee. These malicious troubles have been increasing rapidly. The limit amount of nurse-care insurance for home renovation is set in principle to 200 thousand yen. Since home renovation has a significant meaning to support self-help, please consider the necessity etc. of the renovation works.



In order to not be deceived by a malicious home renovator

● No. 1 **"I'll never want it!"**

Please show a flat denial to what you do not want.

● No. 2 **"I'll consider!"**

Please talk with your family member, friends, and care manager.

● No. 3 **"I'll decide after comparing with estimations of another contractor!"**

Please examine whether the fee is appropriate by obtaining estimations from several contractors, etc.

