

# Contact Information

## Long-Term Care Insurance Service Counters at Ward Offices

Kita Ward	▶ TEL 6313-9859	FAX 6313-9905	Higashiyodogawa Ward	▶ TEL 4809-9859	FAX 6327-2840
Miyokojima Ward	▶ TEL 6882-9859	FAX 6352-4558	Higashinari Ward	▶ TEL 6977-9859	FAX 6972-2781
Fukushima Ward	▶ TEL 6464-9859	FAX 6462-4854	Ikuno Ward	▶ TEL 6715-9859	FAX 6715-9967
Konohana Ward	▶ TEL 6466-9859	FAX 6462-0942	Asahi Ward	▶ TEL 6957-9859	FAX 6952-3247
Chuo Ward	▶ TEL 6267-9859	FAX 6264-8285	Joto Ward	▶ TEL 6930-9859	FAX 6932-0979
Nishi Ward	▶ TEL 6532-9859	FAX 6538-7319	Tsurumi Ward	▶ TEL 6915-9859	FAX 6913-6237
Minato Ward	▶ TEL 6576-9859	FAX 6572-9514	Abeno Ward	▶ TEL 6622-9859	FAX 6621-1434
Taisho Ward	▶ TEL 4394-9859	FAX 6553-1986	Suminoe Ward	▶ TEL 6682-9859	FAX 6686-2040
Tennoji Ward	▶ TEL 6774-9859	FAX 6772-4906	Sumiyoshi Ward	▶ TEL 6694-9859	FAX 6694-9692
Naniwa Ward	▶ TEL 6647-9859	FAX 6644-1937	Higashisumiyoshi Ward	▶ TEL 4399-9859	FAX 6629-4580
Nishiyodogawa Ward	▶ TEL 6478-9859	FAX 6478-9989	Hirano Ward	▶ TEL 4302-9859	FAX 4302-9943
Yodogawa Ward	▶ TEL 6308-9859	FAX 6885-0537	Nishinari Ward	▶ TEL 6659-9859	FAX 6659-9468

## Inquiries and Complaints

In addition to your service provider and the Long-Term Care Insurance Service Counter at your local ward office, the Osaka Care Service Counseling Center and the Osaka Prefecture Federation of National Health Insurance Organizations are also available for inquiries or complaints concerning long-term care services.

Osaka Care Service Counseling Center TEL 6766-3800

Osaka Prefecture Federation of National Health Insurance Organizations TEL 6949-5418

## ◆ Designation of Service Providers and Guidance

Public Health and Welfare Bureau  
Long-Term Care Insurance Division  
Designation and Guidance Group  
TEL 6241-6310  
FAX 6241-6608

## ◆ Applications for Care Need/Support Need Certification

Osaka City Certification Center  
TEL 4392-1700  
FAX 4392-1710

## ◆ Consultation about consumption life such as problems with contracts

Osaka Municipal Consumers' Center TEL 6614-0999

## Osaka City Website

URL <http://www.city.osaka.lg.jp/>

[Finding information regarding Long-Term Care Insurance]

Osaka City Japanese Home Page⇒English⇒For Residents⇒Nursing Care Insurance

⇒Kaigo Hoken: Long-Term Care Insurance Procedure

Detailed information on care service providers (basic and operations information)

● Care Services Public Information System

Search



Information on Long-Term Care Insurance (statistical data, service provider information, Long-Term Care Insurance Screening Panel, etc.)

● Osaka Prefecture Website URL <http://www.pref.osaka.jp>

Homepage⇒Health/Welfare⇒Elderly Citizens⇒Long-Term Care Insurance Information