All-out assistance for areas struck by the Tohoku Pacific Ocean Earthquake

We pray for the repose of those whose lives were lost in the Tohoku Pacific Ocean Earthquake, and extend every sympathy to those presently affected by it.

Osaka City is promptly sending rescue teams in response to appeals from Sendai City and the central government for rescue and relief in the regions struck by the Tohoku earthquake. Emergency medical teams and firefighters, with experience of the Great Hanshin-Awaji Earthquake, are being dispatched, along with supplies.

Osaka City is part of a league of 18 other government-ordinance-designated cities and Tokyo that is committed to close mutual support in times of large-scale disaster. In the present situation, too, Osaka is working with the Kansai area cities of Kyoto, Kobe and Sakai, as well as Osaka Prefecture, forming an overall support structure.

Osaka will provide ongoing support to disaster-hit areas requiring urgent assistance, supplying manpower, equipment and materials.

We are grateful for the generous donations and offers of volunteer assistance that are being received from the people of Osaka. City Hall and the ward offices are accepting donations that will quickly render the goodwill of the citizens of Osaka to those in need.

Donation Boxes

Donations are being received by the Japanese Red Cross Society for disaster area relief and reconstruction.

(1) Hours

9:00 a.m. – 7:00 p.m. (9:00 a.m. – 5:30 p.m. weekends and public holidays)

(2) Locations

All ward offices and the southern 1F of Osaka City Hall

* Be careful of fraud.

* Give only willingly.

Counseling Support Center – for Earthquake Victims

The City of Osaka has opened a counseling support center for victims of the Tohoku Pacific Ocean Earthquake. Items Accepted for Relief Aid includes; blankets, bottled water, towels, wet tissues, disposable diapers (Items must be brand new. There may be changes to the items accepted).

<table>
<thead>
<tr>
<th>Counseling Support Center for Earthquake Victims (Japanese Only)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Telephone</td>
</tr>
</tbody>
</table>
| Location        | Osaka City Hall (Basement level 1)  
|                | 1-3-20 Nakanoshima, Kita-ku, Osaka |
| Hours          | Everyday: 09:00 to 17:30 |

The Osaka International House Foundation can provide interpretation assistance over the phone for foreign residents.

Please call the International House at 06-6773-6533 to speak to the Counseling Support Center for Earthquake Victims with the help of an interpreter over the phone.

### Osaka International House Foundation

<table>
<thead>
<tr>
<th>Telephone</th>
<th>06-6773-6533</th>
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</thead>
</table>
| Hours       | Time: 9:00 to 17:30  
|             | Everyday: English  
|             | Monday through Friday: Chinese, Korean  
|             | Tuesday: Portuguese  
|             | Friday: Spanish |

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**Dear friends around the world (Mayor's Message)**

**Useful foreign-language websites**

1. Japanese Red Cross Society donations [Japanese Red Cross Society website](#) (English)
2. Interpreting and translation emergency volunteers [Osaka International House Foundation website](#)
3. Earthquake and tsunami meteorological information [Japan Meteorological Agency website](#) (English)
4. Emergency message service (171) [NTT East website](#) (English)
5. Family Link Network [Japanese Red Cross Society website](#)
6. Japan Government response status [Prime Minister of Japan and His Cabinet website](#) (English)
7. News [NHK World website](#)

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**Osaka City Hall**, 1-3-20 Nakanoshima, Kita-ku, Osaka, 530-8201 TEL: +81-6-6208-8181
Business Hours: 9:00 to 17:30 Closed: Weekends, National Holidays, and December 29 to January 3

[Site Policy](#)

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