

Do you know what to do in an emergency?

in Osaka City



Call 119 for Fire and Ambulance.

- First, do not panic and stay calm.
- Look for a Japanese person who is near you.
Or look for a person who can speak Japanese.
- When you are staying at a hotel, call the front desk for help.



When you call 119 (Emergency Call), respond to the main points listed below

- Fire or Ambulance?
- The address where you are or any nearby landmarks
- The present situation
(What's happening right now? / Where does it hurt? / Are you in pain?
Tell us your age and gender.)
- Your name and telephone number

On the Osaka Municipal Fire Department website, you can learn about how to make a 119 call. Read the QR code with a Smartphone.

『To request emergency dial 119』

<http://www.city.osaka.lg.jp/shobo/page/0000381747.html>



For situations involving an earthquake or large-scale disaster, get information from the Osaka Disaster Prevention Net.

- First, do not panic and stay calm.
- Be careful and protect yourself from falling objects.
- Gather enough information about the earthquake and the scale of disaster.

On the Osaka Disaster Prevention Net website, you can find information on shelters, weather forecasts and traffic conditions.

Read the QR code with a Smartphone.

『Osaka Disaster Prevention Net』

<http://www.osaka-bousai.net/pref/index.html>



Osaka Municipal Fire Department

Osaka City Fire Prevention Association for Alliance of Local Service Industries