

WATER SUPPLY SYSTEM IN OSAKA

Waterworks
information
magazine

Special
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Prepare drinking water and water containers!!

It is recommended that each household prepare drinking water and containers for water in case of a water outage due to an earthquake or other emergency.

<For a family of four>
3 liters x 3 days x 4 people = 36 liters



The standard quantity
to be prepared is 3
liters per day per
person for 3 days.

Prepare also
containers to keep
supplied water.



Be careful of bogus Waterworks Bureau staff members and malicious water repairers!



Many fraud cases are occurring, in which bogus Waterworks Bureau staff members defraud customers for repair charges by skillfully deceiving people that their water pipes or sewer pipes are damaged.

The Waterworks Bureau will never conduct any water quality inspection, repair, or cleaning of water pipes unless requested or approved by customers in advance. We do not sell or procure water purifiers, either.



If you are in doubt, ask them to present a staff certificate or commissioned worker's certificate or contact the Customer Service Center or the nearest consumer center.

Contact us for starting or suspending water service and other inquiries.

Customer Center

TEL 06-6458-1132

FAX 06-6458-2100

Osaka Municipal Waterworks Bureau

<http://www.city.osaka.lg.jp/suido/>

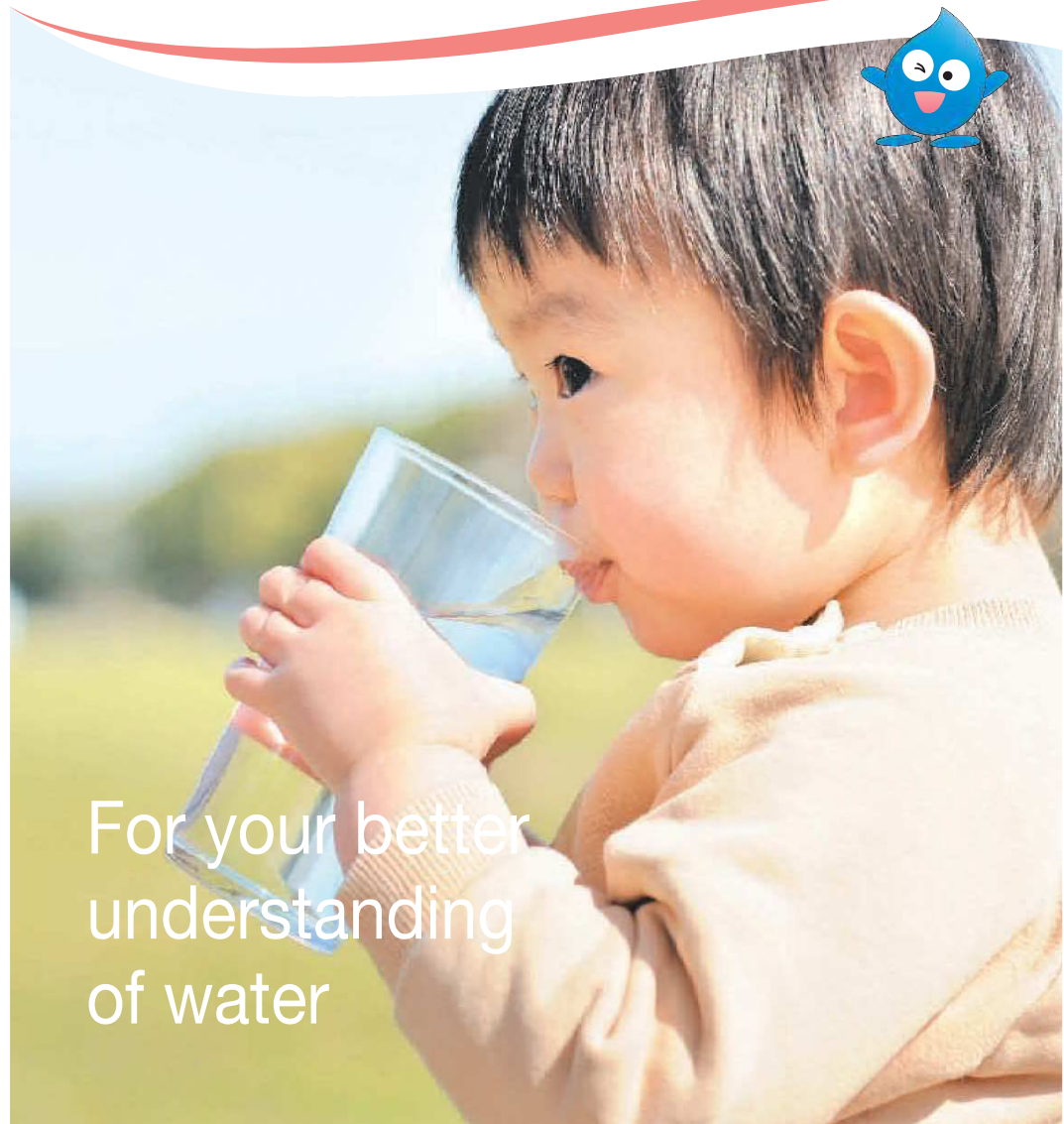
- Service hours (reception hours) /
Weekday (Monday through Friday): 8:00 AM to 8:00 PM
Saturday: 9:00 AM to 5:00 PM
December 29 and 30: 9:00 AM to 5:00 PM
(Closed on December 31 through January 3)
Open on Sundays and holidays in March and April:
9:00 AM to 5:00 PM
- Work for the installation or removal of water meters or suspension of water service will be conducted from 9:00 AM to 5:30 PM on weekdays.
- The Customer Service Center provides recorded guidance on emergency contact information for people who discover water leakage in the street or in your home at night or on holidays.
- All calls will be recorded in order to grasp the content of customer calls accurately.

Water Supply System in Osaka

General Affairs Section, General Affairs Division, Osaka Municipal Waterworks Bureau 2-1-10 Nanko-kita, Suminoe-ku, Osaka 559-8558
TEL.06-6616-5404 FAX.06-6616-5409 Website: <http://www.city.osaka.lg.jp/suido/>

Mobile site of Osaka Municipal Waterworks Bureau is available.

* Scan the QR code on the right with the camera of your mobile phone to access.



For your better
understanding
of water