

Water is the source of life. Water supply is an essential service in our lives and an important method of providing the public with water. The Osaka Municipal Waterworks Bureau has been advancing various measures to supply the public with always safe water of highest quality water continuously.

With the introduction of an advanced water treatment system using ozone treatment and granular carbon activated filtration to all purification plants since 2000, the Bureau has made Osaka a leader of all government ordinance cities across Japan in stably providing the public with the tasty and safe water.

The Bureau continues making every effort in all processes between its water source and each faucet to develop a highly reliable waterworks system and ensure exhaustive water quality management, facility improvement promotion, and purification technology advancement for the provision of the highest service that will satisfy all customers.



The Osaka Municipal Waterworks Bureau's Mission

- ① Always supplying **reliable and safe** water of high quality **stably** at reasonable and fair charges.
- ② Contributing to the domestic and overseas waterworks and water supply environments by utilizing the technology and facilities of the Osaka Municipal Government.

ISO22000

From the viewpoint of securing the safety of water (and food that includes water), the Bureau established a system for the comprehensive management of water producing and distribution processes, and acquired ISO 22000 certification (for Food safety management systems - Requirements for any organization in the food chain) in December 2008. The Bureau became the first public water supply entity in the world that acquired this international certification.



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